



February 10, 2017

Dear Valued Customer,

This is a follow-up to a field advisory issued by our valve supplier, RegO, on Friday, February 3, 2017 covering L7579 1-3/4" ACME x 1-1/4" MNPT Filler Valves with Date Codes 08B16 to 01C17. RegO has identified there have been some reports where delivery personnel had difficulty disconnecting from the L7579 Filler Valves after filling has been completed.

Please review carefully the attached (or posted, if viewing from our web page) RegO Field Advisory dated Friday, February 3, 2017 and Frequently Asked Questions (FAQ) dated Thursday, February 9, 2017. As noted in the FAQ underground filler valves are not affected by the RegO Field Advisory dated Feb. 3, 2017.

If you received new, refurbished, or pre-owned 120 to 1990 gallons (W.G.) above ground (AG) or interchangeable (AG/UG) propane tanks from Quality Steel manufacturing locations below that contained RegO L7579 Filler Valves during the following dates:

Cleveland, MS (new tank serial # starts with "1") – 8/18/2016 through 2/8/2017

West Jordan, UT (new tank serial # starts with "W") – 8/26/2016 through 2/8/2017

Fremont, OH (new tank serial # starts with "F" or refurbished or pre-owned tanks) – 11/28/2016 through 2/8/2017

these tanks may have the L7579 Filler Valves covered by RegO's field advisory.

Steps should be taken to identify (following the field advisory) if an L7579 Filler Valve received during these time periods contains one of the Date Codes 08B16 to 01C17. If any of the tanks received during these time period contain one of the affected valves, care should be taken to fill the tank(s) using a 3179B (or similar) Filler Valve Adapter (as identified in the field advisory). **Do not attempt to fill or refill any container that has a L7579 Filler Valve with the date codes of 08B16 to 01C17 without first installing/utilizing a filler adapter on 1-3/4" ACME fill connection of these valves. When filling using a 3179B filler adapter follow the steps identified in the "Additional Information" section of RegO Field Advisory dated Feb. 3, 2017.**

It is good safety practice to always use filler hose adapters like the 3179B when conducting any filling operation into a 1-3/4" ACME filler valve.

Quality Steel is working with RegO to coordinate shipping of the 3179B Filler valve adapter to all customers affected by this issue. However, the supply of adapters from RegO is currently limited. Quality Steel is working closely with RegO to ensure that when they become available that they will ship the 3179B Filler valve adapters directly to you.



Quality Steel has compiled a list of customers that we sold (and shipped) tanks to during the dates identified above that may contain L7579 filler valves with the date codes identified in the field advisory. We have also identified all serial numbers shipped (new, refurbished, and pre-owned tanks) that may contain these filler valves. Shortly, we will be sending reports out to each affected customer that identify the serial numbers of the tanks they purchased that may contain filler valves affected by this field advisory and FAQ.

Please ensure that all of your service trucks are equipped with 3179B Filler Valve Adapters (or similar) in order to safely fill your customers' tanks.

We apologize for any inconvenience you experience related with this field advisory. We will do our best to work with you to resolve any issues as quickly and easily as possible.

If you have any questions about RegO's field advisory please contact Bennett Allred @ RegO @ 336-446-7230 or ballred@regoproducts.com.

Thank you for choosing Quality Steel.

Tom Vandini

Director of Quality and Continuous Improvement
Quality Steel Corporation

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February 3, 2017

FIELD ADVISORY

L7579 1-3/4" X 1-1/4" MNPT Filler Valve Date Codes 8B16 to 1C17



Issue:

We recently received reports where delivery personnel had difficulty disconnecting from the L7579 filler valve installed on ASME containers after the filling process has been completed. We have determined that the seat disc on the upper check may not fully return to the closed position due to interference with the guide in the upper body. This interference can create a leak in the upper check area making it potentially difficult to disconnect from the filler valve. **If the hose end valve is disconnected while the L7579 filler valve covered by this advisory is in this condition, a leak to the atmosphere can occur creating a fire hazard.**

L7579 Showing Upper Check
Open



L7579 Showing Upper Check
Closed



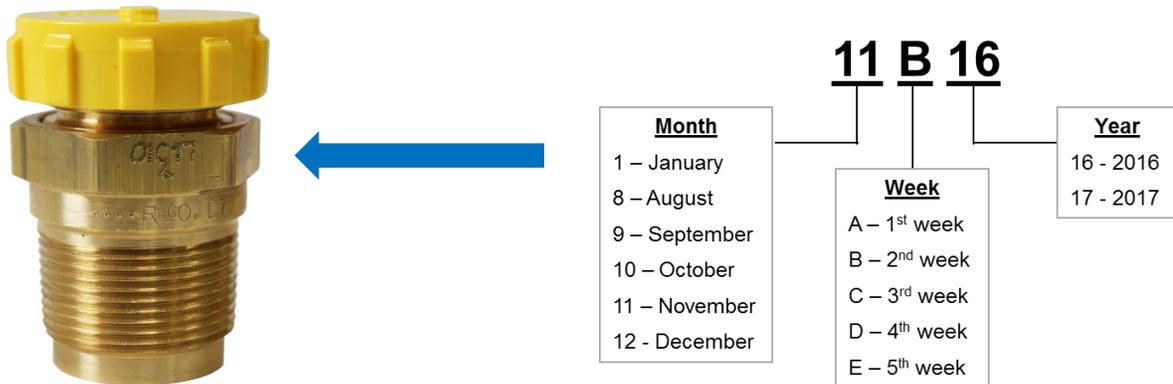
Where L7579 Filler Valve is Used:

The L7579 Filler Valve covered by this Field Advisory has been installed on 420# DOT and ASME cylinders and ASME horizontal containers from 120 to 1,000 gallons W.C.; this includes both new and reconditioned containers.

How to Identify L7579 Filler Valves Which May Encounter an Issue:

The dates of manufacture of the valves covered by this field advisory are August second week 2016 (8B16) to January third week 2017 (1C17).

Date Code Identification



Actions to take:

To address this issue RegO will provide the following at no charge:

- Supply 3179B Filler Valve Adapters for installation on the L7579 filler valves covered by this advisory.
- Supply the NEW L7579-51 Repair Kits to repair the upper check and guide assembly on the L7579 filler valves covered by this advisory.
- Supply new L7579 filler valves to replace the L7579 valves covered by this advisory.

Contact the OEM, Refurbisher or Distributor you purchased the valve from regarding the process to resolve the issue covered by this advisory.

Do not attempt to fill or refill any container that has a L7579 with date codes of 8B16 to 1C17 without first installing a filler adapter (similar to 3179B) on 1-3/4" ACME fill connection of L-7579 filler valve covered by this advisor.

Additional Information:

L7579 Filler Valves made before 8B16 and after 1C17 dates of manufacture are not part of this advisory and are not affected. When filling into any 1-3/4" ACME filler valve not affected by this advisory, you should follow your company's established filling procedures.

It is a good practice to use filler hose adapters like the 3179B when conducting any filling operation into a 1-3/4" ACME filler valve. When a filler hose adapter is attached to the hose end valve connection during the filling process and there is a problem disconnecting due to leakage through the upper check, the 3179B or other type filler hose adapters can remain on the subject filler valve. This will allow the delivery person to safely disconnect the hose end valve from the filler hose adapter which will remain connected to the subject filler valve leak free.

L7579 with a 3179B installed.



If you have any questions about this advisory please contact:

Bennett Allred

RegO

Direct: 336-446-7230

Email: ballred@regoproducts.com



February 9, 2017

RE: Frequently Asked Questions in regards to the February 3, 2017 Field advisory L7579 Date Code 8B16 to 1C17.

Dear Valued Customer,

Over the past few days we have received many questions in regards to the February 3, 2017 Field advisory that we would like to address in this communication.

1. Question: Does the February 3, 2017 L7579 Field Advisory affect any other RegO products?

Answer: No. Only the 1-3/4 ACME X 1-1/4 MNPT L7579 Filler Valve with the manufacture date code between 8B16 to 1C17 is affected by this advisory. This does not affect any other Filler Valves such as Underground, MultiValves and Forklift Filler Valves.

2. Question: Will L7579 filler valves covered by this Field Advisory leak in the field even when no filling or refilling process is being conducted?

Answer: No. The L7579 filler valves covered by this bulletin will remain sealed off if the valve is not undergoing the filling process.

3. Question: If the hose end valve with the 3179B adapter or similar is disconnected with no problem do I still need to leave the 3179B adapter attached to the filler valve?

Answer: No. If the valve does not leak when the hose end valve is disconnected, the adapter can be removed with the hose end valve. The adapter does not need to remain on the valve if there is no leak, however, **an adapter must ALWAYS be used when filling the tank.**

4. Question: Can the 3179B type adapter be used as a permanent repair for a leaking L7579 filler valve?

Answer: No. If the L7579 filler valve is found to be leaking through the upper check, the 3179B type adapter should remain installed on the L7579 filler valve until the filler valve can be repaired or replaced. The 3179B type adapter does not have to be left on L7579 filler valves where the upper check is not leaking.

5. Question: If there appears to be no interference with the guide in the upper body of the valve described in the field advisory does there still need to be action taken?

Answer: Yes. The action that should be taken is to use a 3179B type adapter whenever filling the L7579 filler valves covered by the advisory.

6. Question: Do I have to install 3179B type adapters on all L7579 Filler valve covered by this advisory?

Answer: No. The 3179B type adapter is designed for the filling process. If a L7579 is not leaking, the 3179B adapter **does not** have to be left on the filler valve after filling. **During the filling process the 3179B type adapter must ALWAYS be utilized.**

7. Question: Do I have to repair or replace a valve that is not leaking and is otherwise functioning normally?

Answer: No. The Field Advisory clearly states that a 3179B type adaptor must be used during every fill process. Personnel should follow their company's established filling procedures. If the filler valve does not leak when the hose end valve is disconnected, the adaptor can be safely removed with the hose end valve. The Field Advisory is not requiring any additional actions with the exception that for valves covered by the Field Advisory, use of the adapter is required during filling operations.

8. Question: If the L7579 filler valve covered by the Field Advisory is leaking can I repair the valve?

Answer: Yes. Use Repair Kit L7579-51 **ONLY** and follow instructions included with this kit.