



February 7, 2017

Dear Valued Customer:

Worthington Industries has received a Field Advisory from RegO for a defect that relates to operation of RegO L7579 1-3/4" X 1-1/4" MNPT Filler Valve.

RegO has received reports where delivery personnel had difficulty disconnecting from the L7579 filler valve after the filling process has been completed. RegO has determined that the seat disc on the upper check may not fully return to the closed position due to interference with the guide in the upper body. This interference can create a leak in the upper check area making it potentially difficult to disconnect from the filler valve. Once disconnected the valve may continue to leak to the atmosphere creating a fire hazard.

Worthington Industries has determined that you may have cylinders from the affected production range of October 2016 through January 2017, where the RegO L7579 filler valve may have been used.

We ask that you read the attached RegO Field Advisory and follow the instructions supplied by RegO. The attached Field Advisory defines the issue and date codes as well as the instructions on what steps should be taken. Please contact RegO at 336-446-7230.

Thank you for your assistance in this matter, if you have additional questions please contact your local Worthington Industries representative.

Sincerely,

Paul E Newberry

Paul E. Newberry
Regulatory Engineer
Worthington Industries, Pressure Cylinders



100 RegO Drive Elon, NC 27244 USA

Phone (336) 449-7707

Fax (336) 449-6594

www.regoproducts.com

February 3, 2017

FIELD ADVISORY

L7579 1-3/4" X 1-1/4" MNPT Filler Valve Date Codes 8B16 to 1C17



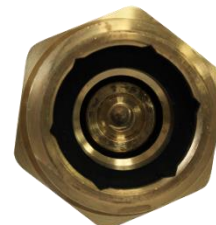
Issue:

We recently received reports where delivery personnel had difficulty disconnecting from the L7579 filler valve installed on ASME containers after the filling process has been completed. We have determined that the seat disc on the upper check may not fully return to the closed position due to interference with the guide in the upper body. This interference can create a leak in the upper check area making it potentially difficult to disconnect from the filler valve. **If the hose end valve is disconnected while the L7579 filler valve covered by this advisory is in this condition, a leak to the atmosphere can occur creating a fire hazard.**

L7579 Showing Upper Check
Open



L7579 Showing Upper Check
Closed



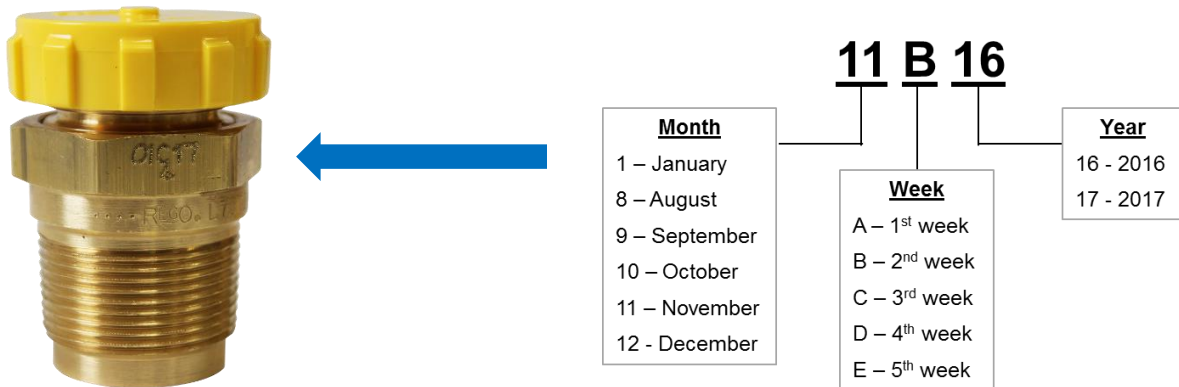
Where L7579 Filler Valve is Used:

The L7579 Filler Valve covered by this Field Advisory has been installed on 420# DOT and ASME cylinders and ASME horizontal containers from 120 to 1,000 gallons W.C.; this includes both new and reconditioned containers.

How to Identify L7579 Filler Valves Which May Encounter an Issue:

The dates of manufacture of the valves covered by this field advisory are August second week 2016 (8B16) to January third week 2017 (1C17).

Date Code Identification



Actions to take:

To address this issue RegO will provide the following at no charge:

- Supply 3179B Filler Valve Adapters for installation on the L7579 filler valves covered by this advisory.
- Supply the NEW L7579-51 Repair Kits to repair the upper check and guide assembly on the L7579 filler valves covered by this advisory.
- Supply new L7579 filler valves to replace the L7579 valves covered by this advisory.

Contact the OEM, Refurbisher or Distributor you purchased the valve from regarding the process to resolve the issue covered by this advisory.

Do not attempt to fill or refill any container that has a L7579 with date codes of 8B16 to 1C17 without first installing a filler adapter (similar to 3179B) on 1-3/4" ACME fill connection of L-7579 filler valve covered by this advisor.

Additional Information:

L7579 Filler Valves made before 8B16 and after 1C17 dates of manufacture are not part of this advisory and are not affected. When filling into any 1-3/4" ACME filler valve not affected by this advisory, you should follow your company's established filling procedures.

It is a good practice to use filler hose adapters like the 3179B when conducting any filling operation into a 1-3/4" ACME filler valve. When a filler hose adapter is attached to the hose end valve connection during the filling process and there is a problem disconnecting due to leakage through the upper check, the 3179B or other type filler hose adapters can remain on the subject filler valve. This will allow the delivery person to safely disconnect the hose end valve from the filler hose adapter which will remain connected to the subject filler valve leak free.

L7579 with a 3179B installed.



If you have any questions about this advisory please contact:

Bennett Allred

RegO

Direct: 336-446-7230

Email: ballred@regoproducts.com



February 3rd, 2017

RE: L7579 Date Code 8B16 to 1C17 Field Advisory

Dear OEM,

We are informing you of a Field Advisory we are distributing to LP Gas Marketers, and we are asking for your help to assist us by posting and forwarding the Field Advisory to your customers. Please see the attached advisory.

RegO takes safety and quality seriously and we are acting quickly to address a potential issue.

While we continue to investigate a potential issue and many facts are not yet clear, out of an abundance of caution, we want to make you aware of the potential situation and the immediate actions we are taking. Upon publication of the advisory, we anticipate you will receive many questions. We are committed to working with you to keep you informed and to address the issue together. We are developing a formal process to address the issue with your customers. Below we address some initial questions:

- **Scope of impact:** The potential issue is limited to the L7579 Filler Valves with the manufacture date code between 8B16 to 1C17
- **Issue:** We have recently received reports where delivery personnel had difficulty disconnecting from the L7579 Filler Valve installed on ASME containers after the filling process has been completed. We have determined that the seat disc on the upper check may not fully return to the closed position due to interference with the guide in the upper body. This interference can create a leak in the upper check area making it potentially difficult to disconnect from the filler valve. **If the hose end valve is disconnected while the L7579 Filler Valve covered by this advisory is in this condition, a leak to the atmosphere can occur creating a fire hazard.**
- **Marketer Solution:**
 - **For L7579 in inventory:** RegO will replace inventory of units covered by the advisory with units produced using a long proven production design in place prior to August 2016.
 - **For L7579 in service on tanks:** Marketers have the option to use 3179B Filler Valve Adapter, a NEW L7579-51 repair kit to replace the top works, or replace the L7579 Filler Valve with a replacement valve. All options will be supplied by RegO through the distributor at no charge.

- **Action for our OEM partners:**

- **Post and Distribute Field Advisory:** Please post and distribute the attached Field Advisory to your customers.
- **Recommend Stop Shipment:** RegO recommends you stop shipment on any tanks with the L7579 Filler Valve covered by this advisory.
- **Return inventory:** Please return any on-hand inventory to RegO. Contact Mark Hall as soon as possible to let us know how many units you have in stock and to coordinate the return. We will respond to you as soon as possible with a plan to resupply your inventory.
- **Status of L7579 in Your Channel:** Where possible, please let us know how many L7579 Filler Valves covered by this advisory are (1) in your inventory, (2) installed in tanks in your yard, (3) at the marketer but not in service, and (4) in service.
- **For Tanks in Your Yard (not in service):** Mark Hall will contact you to discuss further details and process.
- **For Tanks at The Marketer but Not in Service:** The marketer will have the option to use 3179B Filler Valve Adapter, a L7579-50 repair kit to replace the top works, or replace the L7579 Filler Valve with a replacement valve. All options will be supplied by RegO through the distributor at no charge. Mark will contact you to discuss further details and process.
- **Field Returns:** Please make provision to collect and store returns from marketers. We will provide further guidance soon.
- **Customer Issue Resolution:** Please work with Mark Hall to work through specific customer needs.

RegO is currently increasing production to supply you and your customers with L7579 Filler Valves, NEW L7579-51 Repair Kits, and 3179B Filler Valve Adapters as needed. Further communication will be provided.

Bennett Allred has been appointed Program Manager for this critical project. His contact information is also noted below. If you have any questions, please contact Mark Hall or Bennett directly.

Thank you, in advance, for working with us as we proactively address this issue.

Sincerely,

Brian Davidson
Senior Vice President of Sales

Bennett Allred
Email: ballred@regoproducts.com
Direct: 336-446-7230

Mark Hall
Email: mhall@regoproducts.com
Direct: 336-446-7315
Mobile: 336-380-1827